

SIFELY

Sifely X Smart Lock

ENGLISH



APP Guide
Version 2.0

HOW TO REGISTER

Download the Efile Smart Lock app from
Google Play or App Store.
Search "Efile Smart Lock."



STEP 1

Tap on register
to get started!



STEP 2

Fill out the card then
tap "Get Code".
You will be sent a
verification code to
verify your account. |
Once you receive it,
tap on "Register"

Note: The Efile Smart Lock app is needed to use this link. If this link was professionally installed or installed by someone other than the homeowner, make sure this step is performed by the homeowner.

PAIRING YOUR LOCK



STEP 1

Tap on the blue plus sign.



STEP 2

Tap on "Add Lock".



STEP 3

Tap on "Pair".



STEP 4

Tap on the blue plus sign.

Note: You may need to tap on lock keypad.

LOCK PAGE OVERVIEW



Smart Lock

Smart Lock using phone's Bluetooth



Generate Passwords Page

Generate 8 different types of passwords



eKey Page

View and modify current ekeys



Remote Unlock

Smart removes it (if the Gateway is connected nearby)



Records Page

View entry history, attempts and methods



Settings Page

View and modify settings



Passwords Page

View and modify passwords



Send eKey

Set up and send ekeys



Authorized Admins Page

Create and edit admins



Cards/Keys Page

Set up your phone keys



Wireless Key Fob Page

Wireless Key Fob Page



Fingerprints Page

Set up fingerprints



Smart Lock Status

Check status of lock

NOTE: Some of these items may not appear if the Triforce Gateway is not connected to the lock.

APP UNLOCK/LOCK



To unlock the lock, tap the lock icon.

To lock the lock, press and hold on the lock.

Note: This will only work while you are within Bluetooth range of the lock.
Refer to [BLE Gateway Guide](#) page for remote unlock/lock information.

PASSCODES



STEP 1

To access the passcode menu, tap on "Generate Passcode". This will take you to the passcode page.



STEP 2

Enter a name for this Passcode.

Here is a breakdown of the 8 different lock types for different durations.

Permanent	Locks permanently	Event	Event of unlock or lock
Fixed	Locks between selected hours	Custom	Choose your own digits such as 1111 (permanent or fixed)
One-time	Locks for one use	Recurring	Locks during scheduled hours weekly

PASSCODES



Best Practice:
When inputting the passcode, use **R + C&M + R**.

Pay attention to this text when generating a code. You may experience issues if these instructions are not followed.

Note: To generate a valid code, you will need to be within Bluetooth range of the lock unless a 5GHz Gateway is connected.

Using a passcode



While on this page, you can:

- Edit a passcode's number, validity, and name.
- Delete codes and view records.



Note: This screen can only be done within Bluetooth range unless a 5GHz Gateway is connected.

IC CARD / FOBs



To add a fob to your lock, follow these steps.

1. Tap on "Cards".
2. Tap on "Add Card".
3. Choose the validity period of the lock.
4. Once the lock says "Please swipe your card", place the fob against the lock head.
5. If you hear "Input successful", the fob can be used to unlock your lock.



Jively Fobs can be programmed to work with multiple Jively Locks.



Get more fobs here

FINGERPRINTS

To add a fingerprint follow these instructions:



Step 1
Tap on Fingerprints.



Step 2
Tap on "Add Fingerprint"



Step 3
Select Fingerprint type depending on which you would like it to be used.



Step 4
Follow instructions on app. You will be asked to place your finger on the sensor 4 times.

Experiencing issues with fingerprint recognition?

- Wipe the entire surface clean.
- Try a different finger.
- Ensure your finger is made straight.
- Take out batteries for a minute and place back in.

eKEYS



Best Practices

It is strongly recommended that the recipient first register for an account using the eKey Smart Lock app.

Step 1

eKeys work by sharing app access of your lock with another eKey Smart Lock account. eKey recipients will be able to use their phone to unlock/lock the lock.



Step 2

Enter recipient's username. It will be the phone number or email address used during registration. eKeys do not require wifi or Bluetooth to be set up.



Scan this QR
for more information

AUTHORIZED ADMIN



Step 1

Authorized Admins are similar to officers however, an authorized admin can do the following:

1. Unlock/lock the app.
2. Generate, Edit, Delete passwords, ID cards, & fingerprints.
3. Adjust settings like password mode, auto-logout timer, & turn on/off the lock screen.



Step 2

Enter recipient's username, it will be the phone number or email address used during registration.



Scan this QR
for more information

PASSAGE MODE & AUTO-LOCK



Step 1

Auto-lock will automatically lock the tablet when it has not opened after 5 seconds by default. This can be adjusted with Passage Mode and Auto-lock timer. Detailed below is how to adjust these settings related to auto-lock.



Step 2

Select Passage Mode



Step 3

Passage Mode enables auto-lock during a set schedule.

LOCK SETTINGS



Here are some settings you should familiarize yourself with.

Name Under **Name**, you can view and change information such as Lock Name.

Gateway Shows signal strength if Eddy Gateway is connected.

With **Remote Lock** on and a Eddy Gateway connected, you can remotely unlock/lock your lock.

Lock Sound Adjusts the lock sound level.

Import from another lock allows for the transfer of procedures and data from one lock to another.

Remove will remove the lock from your account and clear any settings on the lock. You must be near the lock to do this.

SAFELY WIRELESS KEY FOB



Use something similar with "Wireless Key Fob". Follow these steps:

1. Tap on "Wireless Key Fob"
2. Tap on "Add Key Fob"
3. Choose validity period.
4. Follow on app instructions to pair the wireless key fob.
5. Use vehicle controls to interact with lock.

NOTE: A Wireless Key Fob can only connect to one lock.



Use Safely Wireless Key Fob here!

INTEGRATIONS

Our locks work with
the following software:



With more to come in the near future.



Scan this code to find out
how to connect your lock!

WIFI GATEWAY

The Wi-Fi Gateway bridges any nearby locks
to your local Wi-Fi allowing for remote control.



With the Wi-Fi Gateway connected:

- Receive unlock notifications whenever you are.
- Remote unlock/lock.
- Check access logs whenever you need them.
- Generate, edit, or delete custom codes for your guests.
- Access the features of the webportal version of our app for free!
- Check battery level remotely.

Get your gateway here:



FAQ

Q: I entered a code or fingerprint incorrectly but many times my lock will not accept my next inputs.

A: Locks the lock once via the app or wait 5 minutes.

Q: How can I manually lock the lock?

A: Press and hold it to lock the lock.

Q: The batteries died before I could replace them, what can I do?

A: Use the provided physical keys to open or plug in a powerbank into the port on the underside of the keypad to power it up for a while to enter and change the batteries.

Q: How do I share access of the lock on a different phone?

A: Refer to Manual or Authorized Admin section online to do that.

Not working like it should? Contact us with the following information for quicker resolution.

- Which product you'd like?
- Where are you in the setup process?
-installing the product
-setting-up-the-app-and-using-the-product
-already-set-up-app-with-the-product.
- How long have you had our products for?

Here is how you can contact us:
Email: support@y.com
Live Chat: y.com
Telephone: 1-800-333-3333



Explore our constantly updating FAQ for Smart Lock.



Take a look at our FAQ. Got More Questions?

SIFELY

**Sifely X
Smart
Lock**



Installation Guide

Version 1.0

ENGLISH

Installation Video



go to <https://www.sifely.com/tutorials>
to watch short installation video.

WHAT'S INCLUDED

Latch and strike



Exterior Assembly



Interior Assembly



Screws



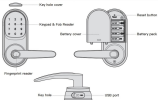
What
you'll
need


Phillips Head Screwdriver
Note: Pin drill needed

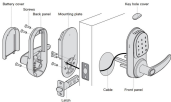
PRODUCT OVERVIEW

FRONT PANEL

BACK PANEL



EXPLOSIVE VIEW



1

Adjust the backset of latch (if needed)

- A** Hold the latch in front of the door hole, with the latch face flush against the door edge.



- B** If the latch holes are centered in the door hole, no adjustment is required. Proceed to step 2. If the latch holes are **NOT** centered, adjust latch. See "Latch Adjustment."



- C** Latch adjustment (only if needed)



2

Install latch

1

100000



Note:
The square-hole
must be horizontal

2

100000



3

Adjust lock handle direction

External handle-direction

Left hand



Note:
The handle must be
in the horizontal position
when you screwing in
the screws.

Right hand



Note:
The handle must be
in the horizontal position
when you screwing in
the screws.

3

Adjust lock handle direction

□ Inset handle direction

Left hand



Note:
The handle must be
in the horizontal position
when you screwing in
the screws.

Right hand



Note:
The handle must be
in the horizontal position
when you screwing in
the screws.



Install front panel

4

Install
Cable guide
over slot.



Install



WARNING!
Do not force the panel as
this results in permanent
damage and the warranty is
voided.



5



5

Connect wire connector

a

inside



Note: The wire connector can only be connected in one way.

b

inside



Note: After connecting, please wire connector head and install into the cable hole.

6

Install back panel

Back



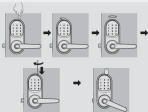
7

Install batteries and battery cover



8

Insert the key and test the installation



Install our lock on top (only if needed)

10/10/10

Install our lock on top

Due to the size of our lock, our lock may interfere with existing deadbolt. If there is a deadbolt lock on top, install our lock on top from hole and move the deadbolt lock to the bottom. Some holes to avoid installation issues.



FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio-frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this device not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Email us first! We are here to help.

For any technical questions or support,
please email us at collis@fity.com
or visit our website fity.com to chat with us.

Support is available:
MON-FRI, 9 AM to 5 PM PST
www.fity.com

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

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- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications to this device, not expressly approved by LUPTRON LLC could void the user's authority to operate the equipment.

Return and Warranty Information

Return Policy

30 day money back guarantee from date of purchase. Some exceptions may be made with a restocking fee or a currency rate basis and buyer may be responsible for return shipping cost. For inquiries regarding this, please contact us at [colleby.com](mailto:info@colleby.com).

Product Warranty

We offer a 1 year free replacement from the date of purchase. To claim your warranty replacement, the first request or inquiry must be made within 1 year of date of purchase. Any requests or inquiries after 1 year from the date of purchase are not eligible for warranty. Colleby reserves the right to deny a replacement request. For inquiries regarding this, please contact us at [colleby.com](mailto:info@colleby.com).

Email us first if we are here to help.

For any technical questions or support,
please email us at cs@stfoly.com
or visit our website stfoly.com to chat with us.

Support is available
MONDAY - 9 AM to 6 PM PST
www.stfoly.com