

HOW TO REGISTER

Download the Sifely Smart Lock app from Google Play or App Store. Search "Sifely Smart Lock."



STEP 1
Tap on register to get started!

STEP 2
Fill out this and then tap "Get Code". You will be sent a verification code to verify your account! Once you receive it, tap on "Register"

Note: The Sifely Smart Lock app is needed to use this lock. If this lock was professionally installed (or installed by someone other than the homeowner), make sure this step is performed by the homeowner.

PAIRING YOUR LOCK

STEP 1
Tap on the three horizontal lines.

STEP 2
Tap on "+ Add Lock"

STEP 3
Tap on "Next"

STEP 4
Tap on the blue plus sign.

Note: You may need to tap on lock keypad.

LOCK PAGE OVERVIEW

- Unlock/Lock**
Unlock/Lock using phone's bluetooth
- Generate Passcode Page**
Generate 6 different types of passcodes
- eKey Page**
View and modify current eKeys
- Remote Unlock**
Unlock remotely if Sifely Gateway is connected nearby
- Records Page**
View entry times, attempts and methods
- Settings Page**
View and modify settings
- Passcode Page**
View and modify passcode
- Send eKey**
Set up and send eKeys
- Authorized Admin Page**
Create and edit admins
- Cards/Fobs Page**
Set up your fobs here
- Wireless Key Fob Page**
Wireless Key Fob Page
- Fingerprints Page**
Set up fingerprints
- Unlock/Lock Status**
Check status of lock

Note: Some of these icons may not appear if the Sifely Gateway is not connected to the lock.

APP UNLOCK/LOCK

To unlock the lock, tap this icon once.
To lock the lock, press and hold on this icon.

Note: This will only work while you are within bluetooth range of the lock. Refer to Sifely Gateway Guide page for remote unlock/lock information.

PASSCODES

STEP 1
To access the passcode menu, tap on "Generate Passcode". This will take you to the passcode page.

STEP 2
Enter a name for this Passcode.

Here is a breakdown of the 6 different code types for different durations.

Permanent	Lasts permanently	Erase	Erases all codes on lock
Timed	Lasts between selected hours	Custom	Choose your own digits such as 4321 (permanent or timed)
One-time	Lasts for one use	Recurring	Lasts during scheduled hours weekly

PASSCODES

Pay attention to this text when generating a code. You may experience issues if these instructions are not followed.

Note: To generate custom codes, you will need to be within bluetooth range of the lock unless a Sifely Gateway is connected.

Best Practice:
When inputting the passcode, use # + Code + #.

Within this page, you can:
- Edit a passcode's number, validity, and name.
- Delete code and view records.

Note: The above can only be done within bluetooth range unless a Sifely Gateway is connected.

IC CARD / FOBS

To add a fob to your lock. Follow these steps.

1. Tap on "Cards".
2. Tap on "Add Card"
3. Choose the validity period of the lock.
4. Once the lock says "Please swipe your card", place the fob against 5 on the keypad.
5. If you hear "input successful", the fob can be used to unlock your lock.

Sifely Fobs can be programmed to work with multiple Sifely Locks.

Get more fobs here:

FINGERPRINTS To add a fingerprint follow these instructions:

Step1
Tap on Fingerprints.

Step2
Tap on "Add Fingerprints"

Step3
Select Fingerprint type depending on when you would like it to be valid.

Step4
Follow instructions on app. You will be asked to place your finger on the sensor 4 times.

Experiencing issues with fingerprint recognition?
 • Ensure the sensor surface is clean.
 • Try a different finger.
 • Ensure your finger is moist enough.
 • Take out batteries for a minute and place back in.

eKEYS

Best Practices:
It is strongly recommended that the recipient first register for an account using the Sifely Smart Lock app.

Step1
eKeys work by sharing app access of your lock with another Sifely Smart Lock account. eKey recipients will be able to use their phone to unlock/lock the lock.

Step2
Enter recipient's username. It will be the phone number or email address used during registration. eKeys do not require wifi or bluetooth to be sent or revoked.

Scan this QR for more information

AUTHORIZED ADMIN

Step1
Authorized Admins are similar to eKeys; however, an authorized admin can do the following:
 1. Unlock/lock via the app.
 2. Generate, Edit, Delete passcodes, IC cards, & fingerprints.
 3. Adjust settings like passage mode, auto-lock timer, & turn on/off the lock sound.

Step2
Enter recipient's username. It will be the phone number or email address used during registration.

Scan this QR for more information

PASSAGE MODE & AUTO-LOCK

Step1
Auto-lock will automatically lock the lock when it has been opened after 5 second by default. This can be adjusted with Passage Mode and Auto-lock timer. Outlined below is how to adjust these settings related to auto-lock.

Step2
Select Passage Mode

Step3
Passage Mode disables auto-lock during a set schedule.

LOCK SETTINGS

Here are some settings you should familiarize yourself with.

Under **Basics**, you can view and change information such as Lock Name.

Gateway shows signal strength if Sifely Gateway is connected.

With **Remote Unlock** on and a Sifely Gateway connected, you can remotely unlock/lock your lock.

Lock Sound adjusts the locks sound level.

Import from another lock allows for the transfer of passcodes and fobs from one lock to another. Delete will remove the lock from your account and clear any settings one the lock. You must be near the lock to do this.

SIFELY WIRELESS KEY FOB

Do something similar with "Wireless Key Fob" Follow these steps.

1. Tap on "Wireless Key Fob"
2. Tap on "Add Key Fob"
3. Choose validity period.
4. Follow on app instructions to pair the wireless key fob.
5. Use unlock and lock to interact with lock.

Note: A Wireless Key Fob can only connect to one lock.

Get Sifely Wireless Key Fob here:

INTEGRATIONS

Our locks work with the following software:

WORKS WITH Google Assistant

COMPATIBLE WITH Amazon Alexa

With more to come in the near future.

Scan this code to find out how to connect your locks!

SIFELY GATEWAY

The Sifely Gateway bridges any nearby locks to your local with allowing for remote control.

With the Sifely Gateway connected.

- Receive unlock notifications wherever you are.
- Remote unlock/lock.
- Check access logs whenever you need them.
- Generate, edit, or delete custom codes for your guests.
- Access the features of the webportal version of our app for free!
- Check battery level remotely.

Get your gateway here:

FAQ

Q: I entered a code or fingerprint incorrectly too many times and my lock will not accept any new inputs.
 A: Unlock the lock once via the app or wait 5 minutes.

Q: How can I manually lock the lock?
 A: Press and hold # to lock the lock.

Q: The batteries died before I could replace them. What can I do?
 A: Use the provided physical keys to open or plug in a powerbank into the slot on the underside of the keypad to power it up to be able to enter and change the batteries.

Q: How do I share access of the lock on 2 different phones?
 A: Refer to eKeys or Authorized Admin section on how to do that is.

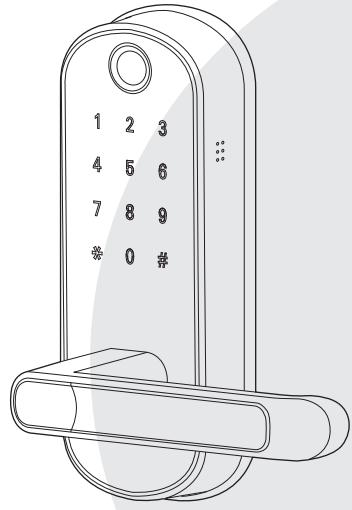
Not working like it should? Contact us with the following information for quicker resolution.

- Which product you do have?
- Where are you in the setup process?
 ◦ Installing the product.
 ◦ Setting up the app and pairing the product.
 ◦ Already set up app with the product.
- How long have you had our products for?

Here is how you can contact us:
 Email: cs@sifely.com
 Live Chat: sifely.com
 Text/SMS: 805-519-8895

Explore our constantly updating FAQ for Sifely S Smart Lock

Take a look at our FAQ Got More Questions?



Installation Guide
Version 1.0

Installation Video

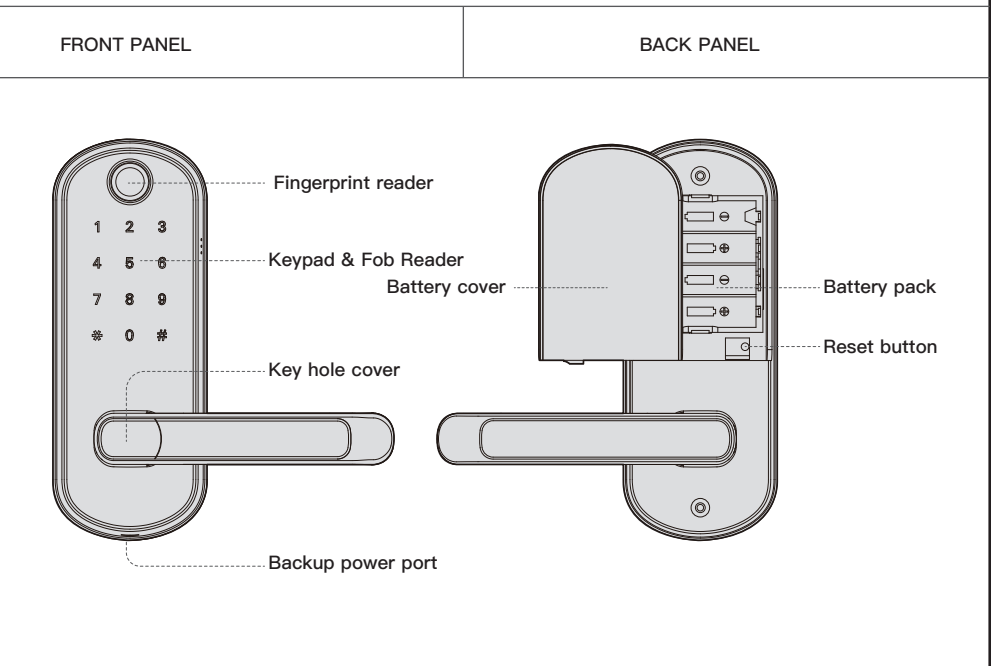


go to <https://www.sifely.com/tutorials> to watch short installation video.

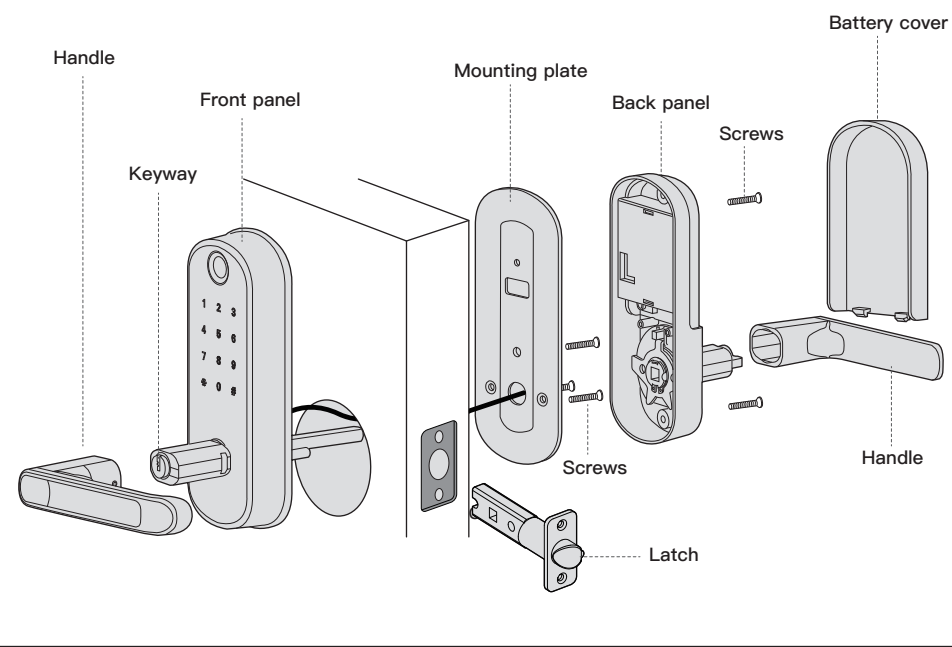
WHAT'S INCLUDED

Latch and strike	Exterior Assembly	Interior Assembly	Screws
			<p>Step 2</p> <p>Step 3</p> <p>Step 4</p> <p>Backup screws</p>
<p>Phillips headscrew driver Note: No drill needed</p>			

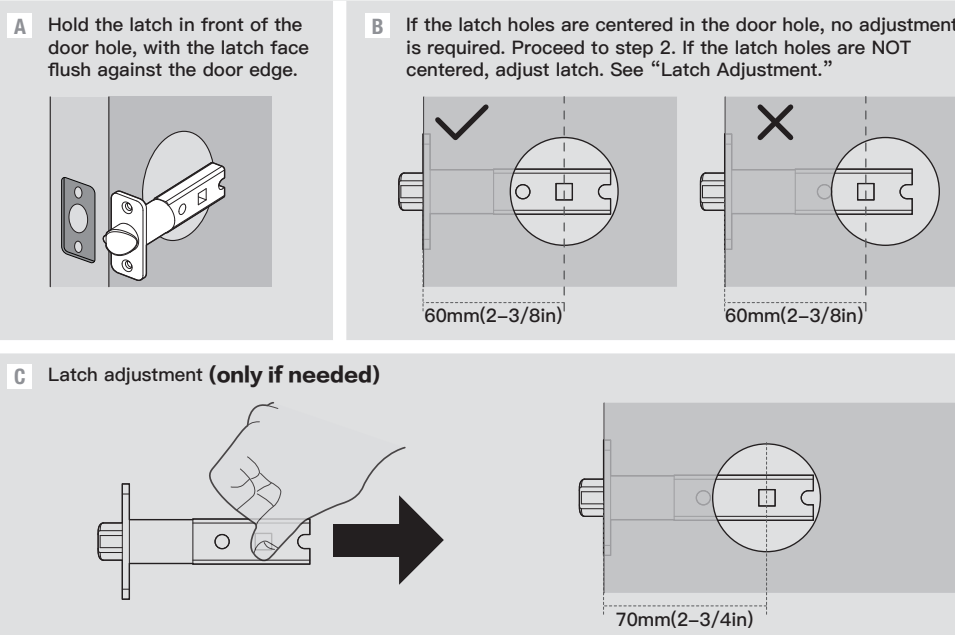
PRODUCT OVERVIEW



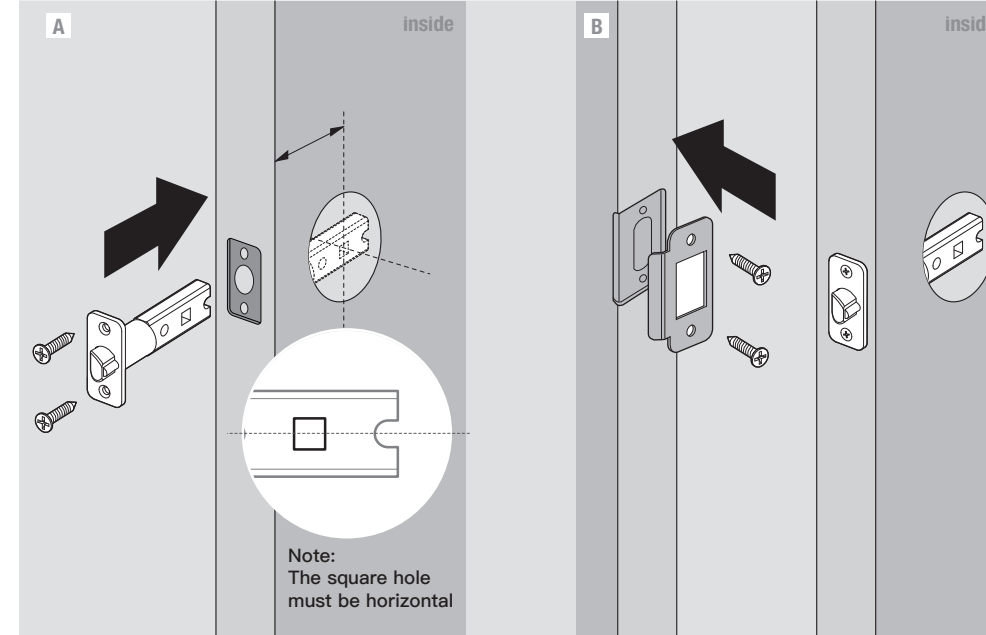
EXPLOSIVE VIEW



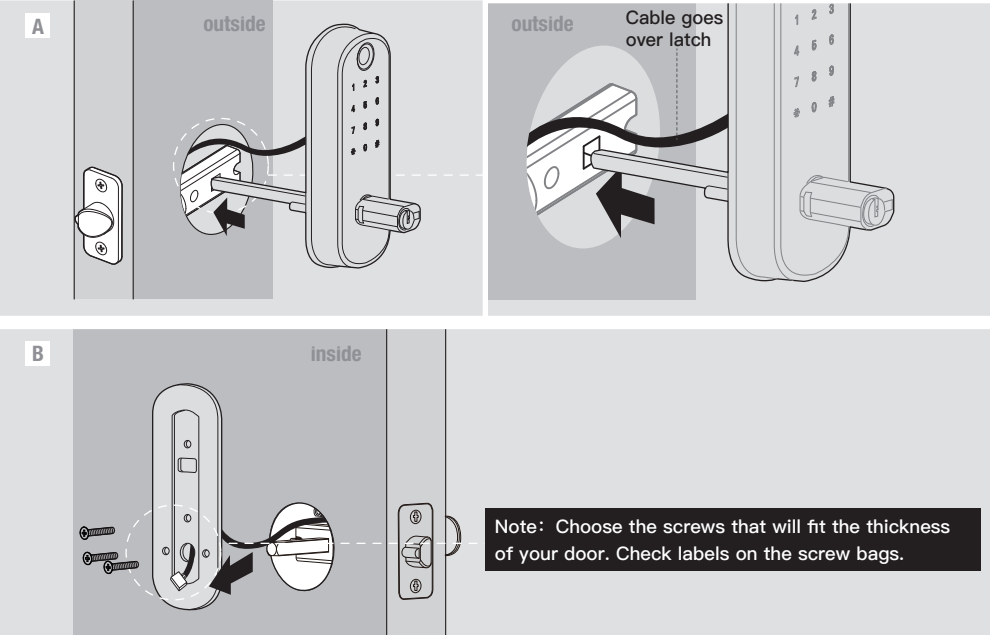
1 Adjust the backset of latch (if needed)



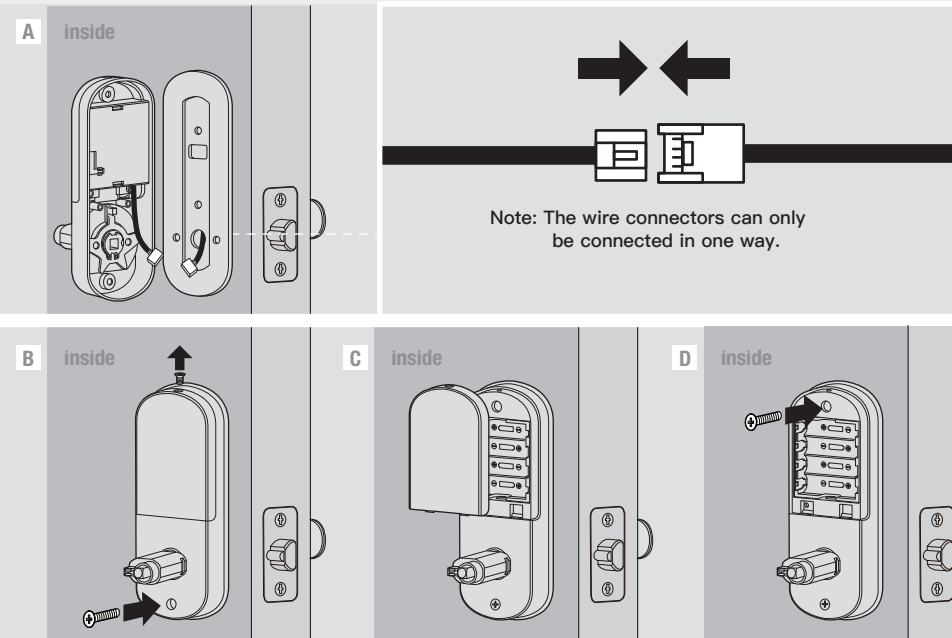
2 Install latch



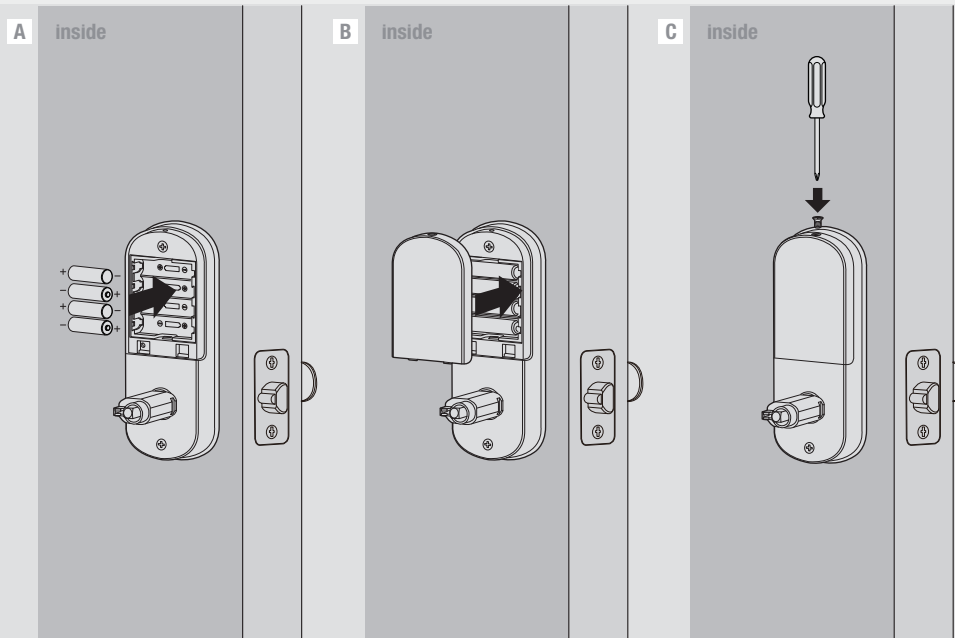
3 Install front panel and interior mounting plate



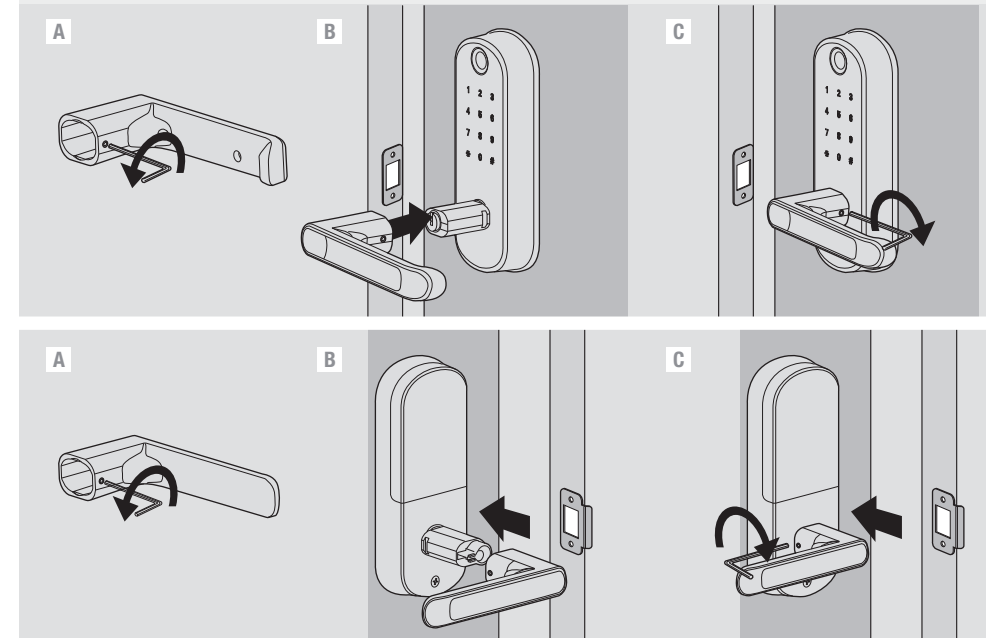
4 Connect wire connector and install back panel



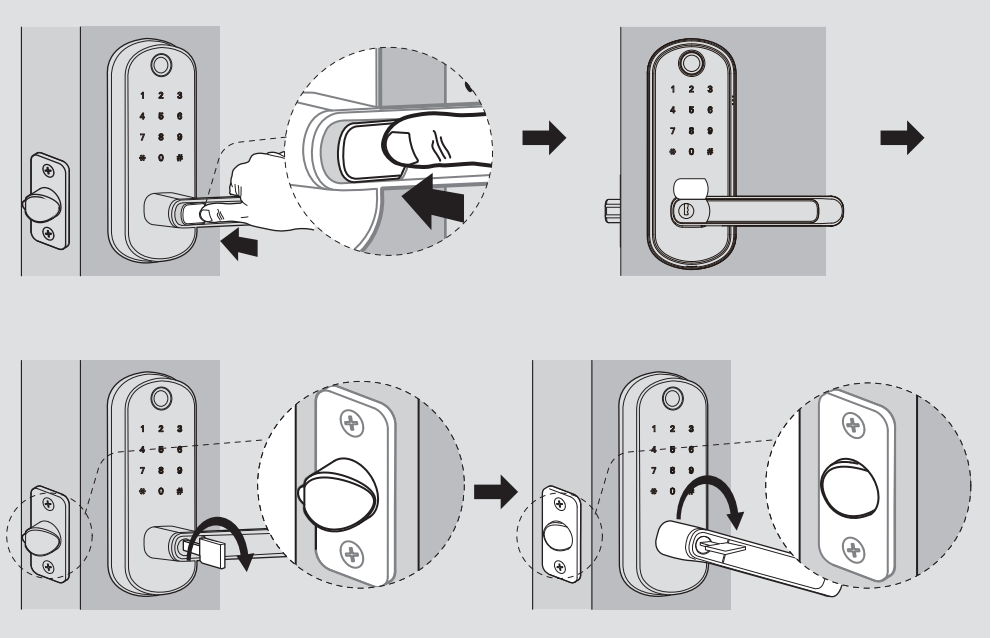
5 Install 4 AA batteries and battery cover



6 Install the door handles



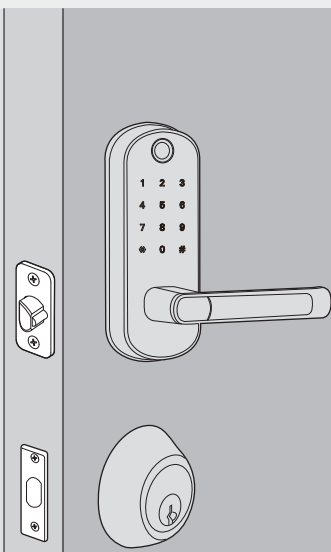
7 Insert the key and test the installation



Install our lock on top (only if needed)

Install our lock on top

Due to the size of our lock, our lock may interface with existing deadbolt. If there is a deadbolt lock on top, install our lock on top bore hole and move the deadbolt lock to the bottom bore hole to avoid installation issues.



FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Warning: Changes or modifications to this device, not expressly approved by LIFEFUN LLC, could void the user's authority to operate the equipment.

Return and Warranty Information

Return Policy

30 day money back guarantee from date of purchase. Some exceptions may be made with a restocking fee on a case by case basis and buyer may be responsible for return shipping cost. For inquiries regarding this, please contact us at cs@sifely.com.

Product Warranty

We offer a 1 year free replacement from the date of purchase. To claim your warranty replacement, the first request or inquiry must be made within 1 year of date of purchase. Any requests or inquiries after 1 year from the date of purchase are not eligible for warranty. Sifely reserves the right to deny a replacement request. For inquiries regarding this, please contact us at cs@sifely.com.

Email us first ! We are here to help.

For any technical questions or support, please email us at cs@sifely.com or visit our website sifely.com to chat with us.

Support is available:
MON-SUN- 9 AM to 5 PM PST
www.sifely.com